



CENTRAL LABORATORY SERVICES

Gamma-Dynacare

is one of the largest, most innovative and most responsive providers of laboratory services, information and products in Canada with over 30 years of experience in the industry. We enjoy a reputation for quality, service and flexibility in meeting our clients' needs.

OUR MISSION

Our mission is *"Caring for People"*.

We live our mission, by positively impacting the health and wellness of people across Canada and by being a valuable contributor to the betterment of the country's healthcare system.

OUR SERVICES – GENERAL

Each year, we perform millions of tests in our state-of-the-art facilities. We support thousands of patients, health care providers, clinical trial sponsors, hospitals, government and various industries with our efficient collection and transportation of specimens, accurate testing and timely reporting of results across North America.

OUR CENTRAL LABORATORY SERVICES

Whether you require Biomedical Screening or Phase I-IV studies, we can definitely support and help you.

- ▶ Collaborative project management
 - ▶ On time and within budget
 - ▶ Single point of contact for open communication
 - ▶ Solid and workable trial plan
 - ▶ Attendance at investigator meetings
 - ▶ Consistent and accurate tracking of samples and reporting
- ▶ Expert data management
 - ▶ Customized records in multiple electronic file formats
- ▶ Reliable logistics and transportation support

OUR STRENGTHS & CAPABILITIES

Our strengths and capabilities make us stand out from competition. We take pride in providing our clients with the following:

- ▶ Personalized service
- ▶ Flexible, customized, client-focused collaborative approach
- ▶ Creative problem solving
- ▶ Comprehensive analytical capabilities
- ▶ Exemplary quality assurance



OUR LOCATIONS

We serve thousands of clinicians and millions of patients annually through our own patient service centers located in Ontario, Quebec, Saskatchewan and Alberta, as well as, many other third party collection centres in other provinces.

Our main testing facility in Toronto (one of the largest, state-of-the-art labs in all of Canada and North America) as well as our facility in Montreal, Quebec are best equipped to provide Central Laboratory Services in Canada.

Our other significant testing facilities in Ontario are located in London and Ottawa.

OUR COMMITMENT TO QUALITY

Quality is absolutely fundamental to the work we do. It has been a key element of our success throughout the years. Throughout our operations, we ensure a rigorous standard operating practice for Quality Assurance and Quality Control.

We hold the following North American accreditations for our Ontario laboratories:

- ▶ Clinical Laboratory Improvement Amendments (CLIA)
- ▶ Ontario Lab Accreditation (OLA)
- ▶ College of American Pathologists (CAP)
- ▶ Ministry of Health & Long-Term Care Ontario (MOHLTC)
- ▶ Substance Abuse & Mental Health Services Administration (SAMHSA)

LOGISTICS and TRANSPORTATION

We have a large fleet of couriers to move specimens, reports and supplies to and from our laboratories and collection centres. Our 24-hour courier system serves more than 5,000 accounts in Ontario alone. We determine the most appropriate in-house or third party courier service based upon client needs and work out easy-to-use solutions that meet international air and ground transportation requirements for the transportation of specimens, dangerous goods and infectious substances.

For more information, please send an email to:
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